



The LH Connection

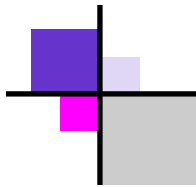
MAY 2011

WWW.LHENDERSON.COM

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LH was one of the sponsors to the 2011 FEMA "Flood Conference," as it is called by nearly 600 attendees who converged on the Hilton Riverside Hotel May 1st - 4th in New Orleans. LH attendees included Lionel Henderson, Sophy Chung, Jeff Withrow, Greg Miller, Veronica Robinson, Jim Wilson and Marvin Taylor. The LH group enjoyed the conference and New Orleans hospitality, partaking of delicious seafood at various sponsored events, local restaurants, and French Quarter touring.

In addition to exhibiting LH's experience at our booth and attending multiple workshops that focused on various aspects

LH Sponsors and attends FEMA National Flood Insurance Program (NFIP) Conference



of the NFIP Program. LH entourage listened to distinguished guest speakers, Mr. Craig Fugate, FEMA Administrator, Mr. Ed Conover, NFIP Federal Insurance, Mitigation Administrator, Mr. John Barry, author of an award-winning book entitled, "Rising Tide: The Great Mississippi Flood of 1927," and Mr. James "The Ragin' Cajun" Carville, noted political activist and commentator.

The core of each speech was that man-

kind, no matter how advanced and developed, cannot begin to control the forces of nature like flooding rivers, tornados, and hurricanes. It was also poignant that the week of the conference was preceded by severe tornados across the Southeastern US, and followed by severe flooding of the Mississippi River; indeed some of most powerful natural and damaging forces in US history.

LH performs on a major contract for FEMA's NFIP

Program, providing Customer Services (Call Center) as NFIP's Direct Servicing Agent. As a subcontractor to CSC, LH Customer Service Representatives serve as the critical link between FEMA's NFIP and thousands of insurance agents, underwriters, and flood insurance policy holders throughout the nation. Needless to say, the phones ring continuously when the flood waters rise.



MEMORIAL DAY

By 1865 the practice of decorating soldiers' graves had become widespread in the North. The first known observance was in Waterloo, New York on May 5, 1866, and each year thereafter. The friendship between General John Murray, a distinguished citizen of Waterloo, and General John A. Logan, who helped bring attention to the event nationwide, was likely a factor in the holiday's growth. On May 5, 1868, in his capacity as commander-in-chief of the Grand Army of the Republic – the organization for Northern Civil War veterans – Logan issued a proclamation that "Decoration Day" should be observed nationwide. It was observed for the first time on May 30 of the same year; the date was chosen because it was *not* the anniversary of a battle.

There were events in 183 cemeteries in 27 states in 1868, and 336 in 1869. The northern states quickly adopted the holiday; Michigan made "Decoration Day" an official state holiday in 1871 and by 1890 every northern state followed suit. The ceremonies were sponsored by the Women's Relief Corps, which had 100,000 members. By 1870, the remains of nearly 300,000 Union dead had been buried in 73 national cemeteries, located mostly in the South, near the battlefields. The most famous are Gettysburg National Cemetery in Pennsylvania and Arlington National Cemetery, near Washington.

The Memorial Day speech became an occasion for veterans, politicians and ministers to commemorate the war – and at first to recall the atrocities of the enemy. They mixed religion and celebratory nationalism and provided a means for the people to make sense of their history in terms of sacrifice for a better nation, one closer to God. People of all religious beliefs joined together, and the point was often made that the German and Irish soldiers had become true Americans in the "baptism of blood" on the battlefield. By the end of the 1870s the rancor was gone and the speeches praised the brave soldiers both Blue and Gray. By the 1950s, the theme was American Exceptionalism and duty to uphold freedom in the world.

Ironton, Ohio lays claim to the nation's oldest continuously running Memorial Day parade, since 1869. The first parade was held May 5, 1868

http://en.wikipedia.org/wiki/Memorial_Day



LH will be closed May 30, 2011 in observance.

PERFORMANCE AWARDS

HELEN STAMM

ROBIN WOOD

JENNIFER HOWE

TAFT GREEN

TAMARA BINNS

HELEN STAMM
ROBIN WOOD
JENNIFER HOWE
TAFT GREEN
TAMARA BINNS



"Be a Columbus to whole new continents and worlds within you, opening new channels, not of trade, but of thought."

Henry David Thoreau

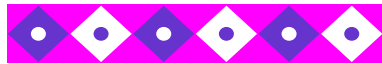
NEW HIRES



ERIN GRADY
DSS-ALEXANDRIA, VA

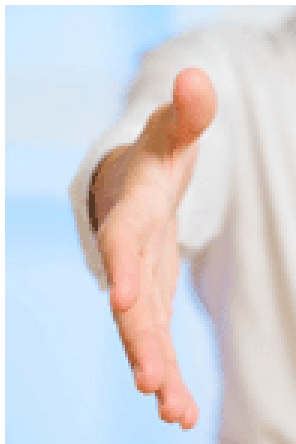
NICOLE SIEBE
DSS-SUNNYVALE, CA

CYNTHIA NYGREN
DSS-IRVING, TX



“If you have built castles in the air, your work need not be lost; that is where they should be. Now put foundations under them.”

Henry David Thoreau



PERFECT ATTENDANCE

Congratulations to our employees who had perfect attendance during the month of April!! You will receive a coupon redeemable for gifts at the company store (www.lhenderson.com/prizes.htm) and are eligible for the drawing of a cash award! **Be sure to check the website. New prizes have been updated!**

and the winners are...

MARGARITA GOMEZ
EMILIO MENDELAVICH



MAY BIRTHDAYS



<http://www.trendhunter.com/trends/fishy-cakes-mash-up-of-birthday-cake-and-sushi>

JOHN SHOAF
SHEILA MATTHEWS
TESHAWNA STACKHOUSE
LEONARD HARPER
TINALEE MOX
DONNA FREEMAN
MEGAN CAVANAUGH
JEREMY MILLER
NICOLE GRAHAM
DEBRA SEALS-CRAVEN
LATISHA RUE
MEGAN HAYNES
RONALD WHITE
RUNDI BEASLEY JR.

SUSHI CUPCAKES

These amazing creations are cupcakes!

These sushi cupcakes have the color and excitement of their freshly-caught counterparts, but are far more eye catching & sweet tooth-friendly since they are stuffed full of sugar, spice and all things nice.





LH ANNOUNCEMENTS



WE WANT TO HEAR FROM YOU!!



TIMESHEET REMINDER

Please remember to complete your timesheet daily!



Do you have an announcement you'd like to share? Would you like to be an spotlight employee or have questions/suggestions for future newsletters? YES!! Then PLEASE send your information via email to lhc@lhenderson.com If your announcement is chosen, you will be able to choose an LH Logo Item!

We are looking forward to hearing from you!

Manager's don't forget to Nominate an Employee of The Month!



The Employee Hotline is available 24/7. If you have any suggestions or comments you'd like to submit anonymously, be sure to use the Employee Hotline email address employeehotline@lhenderson.com Keep in mind, if you pose a question on the Employee Hotline you must include a method for communicating back to you as the hotline is a suggestion box and does not have the ability to provide a response.

All matters received on the hotline will be handled in the strictest of confidence.



TRIVIA



What was the first organ successfully transplanted from a cadaver to a live person?

What is the least popular month for U.S. weddings?

What nation's military attached dynamite packs to Dobermans before sending them into Palestinian guerilla hideouts?

Who averaged one patent for every three weeks of his life?

What magazine boasts the slogan: "Test, Inform, Protect"?

What ingredient in fresh milk is eventually devoured by bacteria, causing the sour taste?

The first one received with the
correct answers wins an
LH Prize!!



OR

